

Philosophy of Care

Andrew Cohen House aims to provide its residents with a secure, relaxed, and homely environment in which their care, well being and comfort are of prime importance.

All staff will strive to preserve and maintain the dignity, human rights, individuality and privacy of all residents within a warm and caring atmosphere, and in so doing will be sensitive to the resident's ever-changing needs. Such needs may be medical/therapeutic (for physical and mental welfare), cultural, psychological, spiritual, emotional and social, and residents are encouraged to participate in the development of their individualised Care Plans in which the involvement of family and friends may be appropriate and is greatly valued.

This will be achieved through programmes of activities designed to encourage mental alertness, self esteem, social interaction with other residents and with recognition of the following core values of care which are fundamental to the philosophy of our Home:

CORE VALUES OF CARE		
PRIVACY	DIGNITY	RIGHTS
INDEPENDENCE	CHOICE	FULFILMENT

All Care Staff within the Home will be appropriately qualified to deliver the highest standards of care. A continuous staff-training programme is implemented to ensure that these high standards are maintained in line with the latest developments in Care Practices as may be laid down in appropriate Legislation, Regulations and the Care Quality Commission (CQC).

All of the staff team undergo regular staff appraisal and training in subjects relevant to the resident group ensuring that all staff are aware of the latest initiatives in care provision for Older Persons with Mental and Physical Disabilities and Dementia. Staffing levels are determined by resident need but at all times we endeavour to ensure that there are at least on duty in the Home, 2 qualified Nurses and 8 Care Assistants in the daytime and 2 qualified Nurses and 4 Care Assistants at night.

All rooms meet standards in relation to size and décor. We do not envisage room changes once a resident is given a room, however if a room change is necessary then this is only arranged after consultation and agreement with the resident. Residents are advised of the room they will occupy prior to admission and are encouraged to bring their own personal belongings to the home to personalise their rooms. However, we ask that the Home Manager is consulted first to ensure that the home continues to adhere to Fire and Health Regulations. The resident should also consult their Terms and Conditions of Residency given to them on their admission to the Home.

Data Protection

Service Users have the right to be supplied with a copy of their personal data that the Home retains.